



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 17/2025

M/s Satluj Jal Vidyut Nigam Limited (SJVN), SJVNL, Rampur HPS Electricity Supply & Security Division
Bayal, P.O. Koyal, Tehsil Nirmand, District, Kullu (H.P.)

-Complainant

Vs

1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004.
 2. The Superintending Engineer (HPSEBL), (OP) Circle, HPSEBL, Rampur Bushahar, District Shimla (H.P.)
 3. The Sr. Executive Engineer, HPSEBL, Electrical Divn. Ani Distt. Kullu (H.P.)
- Respondents

Dated: 05/05/2025

Present for:

The Complainant: -Sh. Surinder Sharma, Advocate

The Respondents: -Sh. Kamlesh Saklani, Under Sectt. Law
-Sh. Rajesh Kashyap, Advocate
- Sh. Munsh Kumar, J.O.A IT, ESD, Kalaamb.

Order (Last Heard-26/04/2025)

Case called, the matter was heard. The Complainant was directed to deposit 50% of the disputed amount with the Respondents and weeks' time granted as prayed by Id. Counsel for Complainant, being mandatory in terms of Regulation 33 (1)(g) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 towards Limitation / pre-condition for entertaining the complaint.

The Id. Counsel for Complainant further prayed for restraining, the Respondents from taking any coercive action such as disconnection of supply during the pendency of the complaint. After listening to both the parties, the prayer granted and the matter was admitted to the extent of initiation of proceedings subject to deposit of 50% amount as mandated. The Id. Counsel for Complainant was also asked to ensure the supply of copies of the representations to all concerned.

The Complainant also agreed to make corrections in the name of first Respondent which is henceforth, read as 'Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-4' in place of 'Chief Managing Director Kumar house'.

The Respondent Board is directed to submit reply on or before 16/05/2025 with a copy of reply to the Complainant and Rejoinder if any, may be submitted by the Complainant immediately thereafter the submission of the reply by the Respondent Board. However, the further proceedings shall be initiated only after the Complainant submits proof of mandatory requirement as directed above.



Accordingly, the case is listed for hearing on dated 23/05/2025 at 12:00 P.M or Immediately thereafter. The order is also placed at site as well as conveyed telephonically for the convenience of concerned.

Given under my hand and seal of this office.

No. HPEO/(Case No. 17/2025)/2024-25

507-08

C. Singh
Electricity Ombudsman
Dated: 05/05/2025