



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 18/2025

M/s Milestone Gears Pvt. Ltd. Unit- IV, Opp. Himachal Fibre Ltd., Industrial Area, Barotiwala
Distt. Solan, Himachal Pradesh- 174103

– Complainant

Vs

1. The Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004
2. Sr. Executive Engineer, Electrical Division, HPSEBL, Baddi Distt. Solan-173205(H.P)
3. Assistant Executive Engineer, Electrical Sub-Division, HPSEBL, Barotiwala-174103

- Respondent

Dated: 23/05/2025

Present for:

The Complainant: -Sh.Rakesh Bansal, Authorized Representative

The Respondents: -Sh. Kamlesh Saklani, Under Sectt. Law

-Sh. Rajesh Kashyap, Advocate

Order (Last Heard-23/05/2025)

Case called, the matter was heard. After listening to both the parties, the matter could not be admitted on account of some misunderstanding with reference to the date of submission which appeared to be exorbitantly delayed.

However, the authorized representative for Complainant tried to convince the court by saying that a Review Application was filed before the CGRF against the order dt. 21/01/2025 mentioned herein, passed in Complaint No. 1453/202409/29 by the Id. CGRF. He further added that more than 45 days were elapsed, there appeared to be no sign of initiation of proceedings etc. Hence, in terms of provisions under Regulation 28(1)(a) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013, the Complainant availed the privilege to file the said complainant before this authority.

After listening, the Id. Counsel for Respondents opined to first call for record from the Forum in the said matter before proceeding further for admission. This court agreed.

Accordingly, the case is listed for hearing on dated 16/06/2025 at 12:00 P.M or immediately thereafter and further course of discussions on admission shall be carried out on the basis of record so called. The order is also placed at site as well as conveyed telephonically for the convenience of concerned.

Given under my hand and seal of this office.



No. HPEO/(Case No. 18/2025)/2024-25- 558-61

Electricity Ombudsman

Dated: 23.05.2025