



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 14/2025

**M/s Timex Group India Ltd. Plot No. 10 Ind Area Katha Baddi Distt Solan
HP-173205**

-Complainant

Vs

1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004.
 2. Sr. Executive Engineer, Electrical Division, HPSEBL, Baddi, Distt Solan HP-173205.
 3. The Assistant Engineer (E), ESD, HPSEBL, Barotiwala, Distt. Solan (H.P)-174103
- Respondents**

Dated: 23/05/2025

Present for:

The Complainant: -Sh.Rakesh Bansal, Authorized Representative

The Respondents: -Sh. Kamlesh Saklani, Under Sectt. Law

-Sh. Rajesh Kashyap, Advocate

Order (Last Heard-26/04/2025)

Case called, the matter was heard. The Respondent Board submitted reply on dt. 21/05/2025 in compliance to this court's order dt.26/04/25 and subsequently, the Complainant was directed to submit Rejoinder if any by 30/05/2025. The concerned Assistant Engineer could not appear in the court room owing to some unavoidable pre-occupation and the ld. counsel for Respondents sought some more time for final arguments. Prayer granted, with further directions to the Assistant Engineer to be present in the court along with relevant record to avoid any misconception during the course of deliberations / final arguments and to facilitate counsel thereof as high stake is involved. Any lapse shall attract onus on individual.

Accordingly, the case is listed for final arguments on 16/06/2025 at 12 PM. or immediately thereafter subject to confirmation of deposit of 50% of the disputed amount with the Respondents, being mandatory in terms of Regulation 33 (1)(g) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 towards Limitation / pre-condition for submission of grievance.

The order is also placed at site as well as conveyed telephonically for the convenience of concerned.

Given under my hand and seal of this office.



No. HPEO/ (Case No. 14/2025)/2024-25-543-46

[Signature]
23/05/25
Electricity Ombudsman

Dated: 23/05/2025