



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 20/2025

M/s Milestone Gears Pvt. Ltd. Unit- V, Plot No. 20-25, Sector-1, Parwanoo Distt.
Solan, Himachal Pradesh- 173220.

- Complainant

Vs

- 1.The Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004
- 2.Sr. Executive Engineer, Electrical Division, HPSEBL, Parwanoo, Distt. Solan-173220(H.P)
- 3.Assistant Executive Engineer, Electrical Sub-Division, HPSEBL, Parwanoo, Distt. Solan-173220(H.P)

- Respondent

Order


M/s Milestone Gears Pvt. Ltd. Unit- V have filed an Application under Regulation 28(1)(a), of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 in Complaint No. 1421/202502/01 on account of non-redressal of grievances within stipulated time as per prevalent Regulation, by the Consumer Grievance Redressal Forum at Kasumpti, received and registered on 02/06/2025. As per record the Complainant has supplied the copies of representation to all respective respondents, however, the same shall be confirmed during admission hearing and shall be admitted only after listening to both the parties

The case is listed for admission hearing on 16/06/2025 at 12 PM. or immediately thereafter. The order is also placed at site as well as conveyed telephonically for the convenience of concerned.

Given under my hand and seal of this office.



No. HPEO/(Case No. 20 /2025)/2024-25- 575-78


Electricity Ombudsman
Dated: 09/06/2025