



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN  
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002  
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

**Complaint No. 10/2025**

**M/s Aqua Vitoe Laboratories, Plot No. 4, Village Kunjhal, Near Jhar Majri, Tehsil Baddi - 173205**

**- Complainant**

**Vs**

- 1. The Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004(H.P)**
- 2. The Assistant Executive Engineer, Electrical Sub-Division, HPSEBL, Barotiwala, Distt. Solan-174103(H.P)**
- 3. The Sr. Executive Engineer, Electrical Division, HPSEBL, Baddi, Distt. Solan-173205(H.P)**

**- Respondents**

**Dated: 16/06/2025**

**Present for:**

**The Complainant: -Sh.Rakesh Bansal, Authorized Representative**

**The Respondents: -Sh. Kamlesh Saklani, Under Sectt. Law**

**-Er. Vidur Gupta, Assistant Engineer, ESD Barotiwala.**

**Order (Last Heard-23/05/2025)**

Case called, the matter was heard. The Respondent Board submitted reply on 25.04.2025 in compliance to this court order dt.07.04.2025 and subsequent submissions of rejoinder-cum- written arguments by the authorized representative for Complainant in the court room on dt. 23.05.2025 which was taken on record. The counsel for Respondents and concerned Assistant Engineer appeared in the Court room along with the record and with the mutual Conesus of both the parties, the final arguments were conducted.

The deliberations made by the Assistant Engineer representing Respondent Board and participation in discussions were appreciable. Both Id. Counsel for Respondent Board and the Authorized Representative for the Complainant advanced their arguments to the brim. After hearing both the parties at length, the arguments were concluded and order reserved.



**The order is also placed at site as well as conveyed telephonically for the convenience of concerned.**

**Given under my hand and seal of this office.**

**No. HPEO/(Case No. 10/2025)/2024-25-590-93**

*Cushal*  
**Electricity Ombudsman**  
**Dated: 16/06/2025**