



**HIMACHAL PRADESH ELECTRICITY OMBUDSMAN**  
**SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002**  
Phone: 0177-2624525, email: [ombudsmanelectricity.2014@gmail.com](mailto:ombudsmanelectricity.2014@gmail.com)

In the matter of:

Complaint No. 18/2025

M/s Milestone Gears Pvt. Ltd. Unit- IV, Opp. Himachal Fibre Ltd., Industrial Area, Barotiwala Distt. Solan, Himachal Pradesh- 174103

– Complainant

Vs

1. The Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004
2. Sr. Executive Engineer, Electrical Division, HPSEBL, Baddi Distt. Solan-173205(H.P)
3. Assistant Executive Engineer, Electrical Sub-Division, HPSEBL, Barotiwala-174103

- Respondent

Complainant No. 18/25 (Registered on 06/05/2025)

(Disposed on 16/06/2025, Final Order Issued on 16/06/2025)

Present for:

The Complainant: -Sh.Rakesh Bansal, Authorized Representative

The Respondents: -Sh. Kamlesh Saklani, Under Sectt. Law

**QUORUM**

**Er. Deepak Uppal**

**HP Electricity Ombudsman**

**Order (Last Heard-23/05/2025)**

M/s Milestone Gears Pvt. Ltd. Unit- IV have filed an Application under Regulation 28(1) (b & a), of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 received and registered on 06/05/2025, against the final Order dated 21/01/2025 passed by the Consumer Grievance Redressal Forum at Kasumpti in Complaint No. 1453/202409/29.

Case called, the matter was heard. Earlier, on dt. 23.05.2025, the matter could not be admitted on account of reference date of submission which appeared to be exorbitantly delayed. The authorized representative for Complainant also submitted an Application for seeking condonation of delay in submission against the order dt. 21/01/2025 passed by the Id. CGRF in Complaint No. 1453/202409/29, during the course of hearing on dt. 16.06.2025 in the court room which was taken on record.

He reiterated that a Review Application which has a reference in the instant representation also, was filed before the CGRF against the order dt. 21/01/2025 of the Id. CGRF in the said Complaint and further added that more than 45 days were elapsed, there appeared no sign of initiation of proceedings etc. Hence, in terms of provisions under Regulation 28(1)(a&b) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013, the Complainant availed the privilege to file the said complainant before this authority.



*Deepak Uppal*



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After listening to both the parties, it appeared more appealing in the interest of justice and in consonance with the prevalent provisions that let Id. CGRF first decide the Review Application which is still lying pending at their ends.

Accordingly, in due cognizance to the 'Hierarchy of Adjudication system', the Complaint filed by M/s Milestone Gears Pvt. Ltd. Unit- IV Opp. Himachal Fiber Ltd., Industrial Area, Barotiwala Distt. Solan, Himachal Pradesh- 174103 is hereby disposed of with directions to Id. CGRF to first adjudicate the Review Application as contended by the Complainant.

The case file is consigned to record room and order is also placed at site as well as conveyed telephonically for the convenience of reference.



Given under my hand and seal of this office.

Dt. 16.06.2025  
Shimla.

*Cuphal*  
16/06/2025  
Electricity Ombudsman