



**HIMACHAL PRADESH ELECTRICITY OMBUDSMAN**  
**SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002**  
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In the matter of:

**Complaint No. 14/2025**

**M/s Timex Group India Ltd. Plot No. 10 Ind Area Katha Baddi Distt Solan  
 HP-173205**

**-Complainant**

**Vs**

1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004.
2. Sr. Executive Engineer, Electrical Division, HPSEBL, Baddi, Distt Solan HP-173205.
3. The Assistant Engineer (E), ESD, HPSEBL, Barotiwala, Distt. Solan (H.P)-174103

**-Respondents**

**Dated: 16/06/2025**

**Present for:**

**The Complainant: -Sh.Rakesh Bansal, Authorized Representative**

**The Respondents: -Sh. Kamlesh Saklani, Under Sectt. Law**

**-Er. Vidur Gupta, Assistant Engineer, ESD Baddi**

**Order (Last Heard-23/05/2025)**

Case called, the matter was heard. The Respondent Board submitted reply on dt. 21/05/2025 in compliance to this court's order dt. 26/04/2025 and subsequently, the Complainant submitted Rejoinder in the court room during the course of hearing on dt. 16/06/2025 which was taken on record.

The Id. Counsel for Respondents and concerned Assistant Engineer appeared in the Court room along with the record and with the mutual Consensus of both the parties, the final arguments were initiated.

However, the arguments could be conducted partially and could not touch the brim as during arguments it was asserted that the demand raised must be corroborated with some foolproof data. After long arguments, it was decided by both the parties that concerned Assistant Engineer representing Respondents shall come up with calculations based on check meter installed and for the period where check meter reading is not available some averaging means shall be adopted for legitimate validation.

The important point which could not be touched was to confirm deposit of 50% of the disputed amount with the Respondents, being mandatory in terms of Regulation 33 (1)(g) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 towards Limitation / pre-condition for submission of grievance, shall be confirmed during next date of hearing before arguments.

Accordingly, in line with the partial arguments held, the Assistant Engineer concerned is directed to come along with computations as discussed and decided during the course of partial arguments for prudent settlement in the interest of justice.

The matter is listed for final arguments on dated 07/07/2025 at 12:00 P.M or Immediately thereafter. The order is also placed at site as well as conveyed telephonically for the convenience of concerned. Given under my hand and seal of this office.



**No. HPEO/ (Case No. 14/2025)/2024-25- 611-12 ,**

**Electricity Ombudsman**

**Dated: 16/06/2025**