

In the matter of:

Complaint No. 21/2025

M/s Classic Engineering Works, Plot No.104, Phase-III, Industrial Area, Sansarpur Terrace,
Tehsil Jaswan, District Kangra (HP).

Complainant

Vs

1. The Executive Director (Pers.), HPSEBL, Vidyut Bhawan, Shimla-171004.
2. The Sr. Executive Engineer, Electrical Division, HPSEBL, Dehra, Tehsil Dehra, District Kangra (HP).
3. The Assistant Engineer, M&T Sub-Division, HPSEBL, Banikhet, Tehsil Dalhousie, District Chamba (HP).
4. The Assistant Engineer, Electrical Sub-Division HPSEBL, Sansarpur Terrace, Tehsil Jaswal, District Kangra (H.P.)

-Respondents

Order

M/s Classic Engineering Works, have filed an Application under Regulation 28(1)(b), of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013, received and registered on 25.06.2025, against the final Order dated 04/06/25 passed by the Consumer Grievance Redressal Forum at Kasumpti in Complaint No. 3157/202407/20.

As per record the Complainant has not submitted the proof of having deposited 50% of the disputed amount with the Respondents which shall be discussed along with other prayers if any during admission hearing, being mandatory in terms of Regulation 33 (1)(g) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 **towards Limitation / pre-condition for entertaining the complaint.**

The complainant has also filed an Application under Regulation 36(1) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 and prayed for restraining the Respondent Board from disconnecting the electricity supply during the pendency of the complaint.

The prayer granted only to the extent, restraining the Respondents from disconnecting the electricity supply till date of admission hearing. However, further directions shall be given only after listening both the parties during admission hearing.

Accordingly, I have been directed to convey that the case is listed for admission hearing on 07/07/2025 or immediately thereafter. The order is also placed at site as well as conveyed telephonically for the convenience of concerned.



[Signature]
Secretary,
Electricity Ombudsman

No. HPEO/ (Case No. 21/2025)/2024-25- 627-31

Dated: 25/06/2025