

THE HIMACHAL PRADESH ELECTRICITY REGULATORY COMMISSION, SHIMLA

NOTIFICATION

Shimla, the 21st January, 2014

No. HPERC(IT)(1)-1- In exercise of the powers conferred by sub- regulation (3) of regulation 31 of the Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 and all other powers enabling it in this behalf the Himachal Pradesh Electricity Regulatory Commission hereby makes the following order to determine the terms and conditions for appointment of the staff to be posted with the Electricity Ombudsman, namely:-

1. Short title and Commencement.- (1) This order may be called the Himachal Pradesh Electricity Ombudsman (Terms and Conditions of Service of Employees) Order, 2014.

(2) This order shall come into force on the date of its publication in the Rajpatra, Himachal Pradesh

2. Staff Strength (1) The categories of the employees of the Secretariat/ office of the Electricity Ombudsman and their strength shall be as under:-

Name of the post	Staff strength
Private Secretary	1
Senior Assistant	1
Driver	1
Office Attendant	2

Provided that the Commission may review the staff strength in consultation with Electricity Ombudsman from time to time.

1. Terms and Conditions of Appointments of Staff:- (1) The posts referred to in para 2 shall be the posts on the establishment of the Distribution Licensee i.e. HPSEB Ltd. and shall be filled up by Distribution Licensee by posting persons from its establishment.

(2) The Distribution Licensee, in the event of non availability or on administrative grounds, may post persons in any other grade in the same category against the post of Private Secretary, Senior Assistant and Office Attendant.

Explanation:- Against the post of Private Secretary a person in the grade of Senior Private Secretary, Additional Private Secretary, Personal Assistant etc. may be posted. Similarly against the post of Office Attendant, a person holding the post of Peon, Jamadar, Havildar or any other Class-IV grade may be posted.

(3) The employees of Distribution Licensee, while posted in the office of Electricity Ombudsman shall continue to draw salary, allowances and all other facilities as are available to them under the Distribution Licensee i.e. HPSEB Ltd.

(4) Where the Distribution Licensee is unable to deploy such employee(s), the Distribution Licensee may either itself outsource certain functions or authorise the Electricity Ombudsman to outsource certain functions on the terms and conditions being followed by the Distribution Licensee for outsourcing the similar functions.

4. Secretary:- The Electricity Ombudsman shall designate any one of the person holding the post of Private Secretary or Senior Assistant to function as the Secretary of the office of the Electricity Ombudsman.

5. Applicability of CCA and Conduct Rules.- Electricity Ombudsman will be the Controlling Officer of the employees. The provisions of the Central Civil Services Conduct Rules, 1964 and Central Civil Services (Classification, Control and Appeal) Rules 1965 and other rules and service conditions as applicable to the employees of the Government of Himachal Pradesh and are made applicable, from time to time to its employees by the Distribution Licensee i.e. the State Electricity Board, shall be applicable to the employees of the office of the Electricity Ombudsman.

6. Transitional provisions.- Notwithstanding anything to the contrary contained in this order, the employees of the office of the Electricity Ombudsman, working immediately prior to the issuance of this order, shall continue to discharge duties and perform functions as such employees and be deemed to be the employees deployed by the Distribution Licensee till the period, for which they had been appointed, is expired.

7. Power to remove difficulties.- The Commission may by order make such provisions or give such directions, not inconsistent with the provisions of this order as it may deem necessary for the removal of any difficulty which may arise in giving effect to the provisions of this order.

By the Order of the Commission

Sd/-
Secretary