

**HIMACHAL PRADESH ELECTRICITY REGULATORY COMMISSION,
SHIMLA NOTIFICATION**

No. HPERC/Supply Code/438.-

Shimla, the 17th March, 2025

In exercise of the powers conferred by section 50 and clause (x) of subsection (2) of section 181 of the Electricity Act, 2003 (36 of 2003), read with section 21 of the General Clauses Act, 1897 (10 of 1897), and all other powers enabling it in this behalf, the Himachal Pradesh Electricity Regulatory Commission, after previous publication, hereby makes the following further amendments in the Himachal Pradesh Electricity Supply Code, 2009, published in the Rajpatra, Himachal Pradesh on 29th May, 2009, namely:-

REGULATIONS

1. Short title and commencement.- (1) This Code may be called the Himachal Pradesh Electricity Supply (Sixth Amendment) Code, 2025.
(2) It shall come into force on the 1st day of April, 2025.
2. Amendment of para 1.2. In para 1.2 of the Himachal Pradesh Electricity Supply Code, 2009 (hereinafter referred to as the “Principal Code”)-
 - (i) after sub-para 1.2.1, the following sub-para 1.2.1A shall be inserted, namely:-

“1.2.1A ‘Accuracy’ means the accuracy of meter vis-a-vis it’s Accuracy class. ‘Accuracy class’ shall have the meaning as specified in the regulations framed by the Central Electricity Authority under section 55 of the Act;”;and
 - (ii) after sub-para 1.2.41, the following sub-para 1.2.41A, shall be inserted, namely:-

“1.2.41A ‘Resident Welfare Association or Association’ means an association comprising all the property owners within a Co-operative Group Housing Society, Multi storied Building, Residential Colony, or a similar body registered with the State Government under the Himachal Pradesh Societies Registration Act, 2006 or under the Societies Registration Act, 1860;”.
3. Amendment of para 1.3 of the Principal Code, 2009. In para 1.3 of the Principal Code, at the end of sub-para 1.3.1.1, for the sign “ . ”, the sign “ : ” shall be substituted and thereafter, the following proviso shall be inserted, namely:-

“Provided that the Commission may incorporate/amend the provisions of the Code to align them with the rules framed by the Ministry of Power, Govt. of India, without recommendations of the Supply Code Review Panel.”.

4. Amendment of para 2.1. In para 2.1 of the Principal Code, in sub-para 2.1.6.1(A)-
- (i) the words “or joint dedicated feeder” shall be omitted.; and
- (ii) for the existing table appearing under clause (a) of sub-para 2.1.6.1(A), the following table shall be substituted, namely:-

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SN	Standard Supply Voltage	Maximum Connected Load		Maximum Demand		Contract
		Common Feeder	Dedicated Feeder	Common Feeder	Dedicated Feeder	
1	LT Supply Voltage (for supplies not involving special category loads)					
	i) Single, 230 Volt	≤15 kW	-	≤15kVA	-	
	ii) Three Phase, 0.4kV	50 kW (Sum total of individual connections)	50 kW	50 kVA (Sum total of individual connection)	50 kVA	
2	Three Phase 11kV on Dog/equivalent conductor (for supplies not involving special category loads)	7 MW (Sum total of individual connections)	7 MW	5 MVA (Sum total of individual connections)	5 MVA	
3	Three Phase 22kV on Dog /equivalent conductor (for supplies not involving special category loads)	14 MW (Sum total of individual connections)	14 MW	10 MVA (Sum total of individual connections)	10 MVA	
4	Three Phase 33kV on Wolf/equivalent conductor	21 MW (Sum total of individual connections)	21 MW	20 MVA (Sum total of individual connections)	20 MVA	
5	Three Phase 66kV on Panther/ equivalent conductor	40 MW (Sum total of individual connections)	40 MW	40 MVA (Sum total of individual connections)	40 MVA	
6	Three Phase 132 kV on Panther/ equivalent conductor	95 MW (Sum total of individual connections)	95 MW	95 MVA (Sum total of individual connections)	95 MVA	
7	Three Phase 220 KV on Zebra/equivalent conductor	No limits				

Provided further that for Domestic Category Consumers, as defined in the Tariff Orders of Distribution Licensee for the corresponding year, the maximum connected load shall be 20kW at 230Volt instead of 15kW at 230Volt.”;

(iii) for clause (ii) of the first proviso to sub-para 2.1.6.1(A)(a), the following clause shall be substituted, namely:-

“(ii) the total quantum of connected load in respect of special category loads does not exceed 750 kW;”;

(iv) after 4th proviso to sub-para 2.1.6.1(A)(a), the following new provisos shall be inserted, namely:-

“Provided further that where an existing consumer, on 01.04.2025, is already availing supply at a voltage lower than the standard supply voltage as per the table specified above in clause (a) of sub-para 2.1.6.1(A), the consumer shall have the option to switch to the relevant standard supply voltage, if such standard supply voltage has been made available to him by the licensee or to continue availing supply at such lower voltage by paying lower voltage supply surcharge (LVSS) in accordance with the relevant Tariff Order upto 01.04.2026, and thereafter by paying monthly incremental charges on compounding basis @ 0.33% of the Energy Charges, in addition to the LVSS. If such consumer does not exercise option to switch over to the relevant standard supply voltage on or before 01.03.2027, then, after serving a 30 days notice to the consumer, the licensee shall proceed for permanent disconnection as per Para 7.1:

Provided further that in case of common feeder, the name of feeder from where, the load to the consumer has been proposed to be released shall be recorded in the consumer database along-with details of the existing consumers/PAC Commitment with their connected load and contract demand so as to adhere to the limit of connected load and contract demand for respective supply voltage as indicated above. Licensee shall maintain the proper record of such common feeders having number of consumers and their connected load/contract demand, PAC issued to the consumers and reduction of connected load/ contract demand:

Provided further that where the connected load for single part consumers or contract demand for two part consumers exceeds the relevant ceiling limit specified in clause (a) of sub-para 2.1.6.1(A), the appropriate higher voltage at which such limits can be adhered to, shall be considered as standard supply voltage and there shall be no minimum limits for supply of power at a particular voltage.”;

(v) after clause (b) of sub- para 2.1.6.1(A), the following Explanation shall be inserted, namely:-

“Explanation.- For the purposes of this sub-para, ‘Dedicated feeder’ means the electric supply line emanating from the secondary voltage of the sub-station of the licensee through which electricity is, or is intended to be, supplied to a single consumer.”;

(vi) the existing para 2.1.6.1(B) shall be omitted.;

(vii) for clause (iii) of the sub-para 2.1.6.1(C), the following shall be substituted, namely:-

“(iii) Where the connected load or contract demand is to be enhanced, the standard supply voltage under sub-para 2.1.6.1 (A) shall be re-determined as per the provisions under the said para based on enhanced connected load and enhanced contract demand.”;

(viii) for the “Explanation” appearing at the end of sub-para 2.1.6.1(C), the following Explanation shall be substituted, namely:-

“Explanation.- For the purposes of sub-para 2.1.6.1(A), “special category loads” means furnace loads and mass induction heating loads and shall also include any other load as the Commission may, after taking into consideration electrical characteristics and its impact on the distribution system, by order, declare it to be a special category load.”;

(ix) the existing sub-para 2.1.6.2 shall be omitted; and

(x) in the sub-para 2.1.6.3, for the figures and signs “2.1.6.2”, the figures and signs “2.1.6.1(A)” shall be substituted.

5. Amendment of para 3.1. In para 3.1 of the Principal Code-

(i) in sub-para 3.1.4, in the table, in the last item, for the figures “60”, the figures “45” shall be substituted;

(ii) in sub-para 3.1.6, for clause (a), the following clause shall be substituted, namely:-

“(a) where no extension of distribution mains or commissioning of new sub-station is required for effecting such supply— (i) within three (3) days in metropolitan areas, (ii) within seven (7) days in other urban/municipal

areas, (iii) within fifteen (15) days in rural areas, and (iv) within 30 days in other rural areas having hilly terrain;”;

(iii) in sub-para 3.1.6, in clause (b), in the table, in the last item, for the figures “120”, the figures “90” shall be substituted; and

(iv) in sub- para 3.1.6, after clause (d), the following Explanation shall be added, namely:-

“Explanation.-For the purpose of this sub-para 3.1.6, all areas excluding areas covered under sub-paras 3.1.6 (a) (i) and 3.1.6 (a) (ii) having height above 1000m from Mean Sea Level shall be considered as hilly areas/terrain.”.

6. Insertion of new-paras 3.1A and 3.1B.- after para 3.1 of the Principal Code, the following new paras 3.1A and 3.1B shall be inserted, namely:-

“3.1A Special provisions for release of connection(s) to the consumers residing under Resident Welfare Association

(A)The provisions contained in regulation 6 of the Himachal Pradesh Electricity Regulatory Commission (Recovery of Expenditure for Supply of Electricity) Regulations, 2012. shall be applicable with regard to making arrangements for release of connection(s) to the consumers residing under Resident Welfare Association (RWA). The developer/Association shall also provide suitable land /space in the vicinity of such residential complex for Sub-station for providing supply;

(B)After compliance of the provisions of sub-para (A) above, the following provisions shall apply for release of connection(s), namely:-

(a) Within the area covered under an Association, the distribution licensee shall provide either a single point connection for the Association or individual connections for each and every owner, on the basis of choice of the majority of the house or flat owners in such Association and the choice shall be ascertained by means of a transparent ballot to be held by the distribution licensee:

Provided that if more than fifty percent of the owners prefer individual connection then individual connection shall be given to each owner;

(b) the metering, billing, and collection shall be done separately for-
(i) individual electricity consumption sourced from the distribution licensee;
(ii) individual consumption of backup power supplied by the Association;
and

(iii) electricity consumption for common area of such Association sourced from the distribution license;

(c) In the case of a single point connection, the Association shall be responsible for metering, billing, and collection and for individual connections, these responsibilities shall vest with the distribution licensee;

(d) In the case of a single point connection,-

(i) the charges deducted through pre-payment meters or bills raised by the Association for individual electricity consumption shall be on no-profit-no-loss basis;

(ii) the distribution licensee's tariff for single point connection to Associations shall not exceed the average billing rate for low tension domestic category;

(iii) the total billing done by Association for the electricity supplied by the distribution licensee shall not exceed the overall tariff paid to the distribution licensee; and

(iv) an additional amount as specified/fixed by the Commission may be charged towards the sub-distribution network cost incurred for providing electricity up to the premises of the individual consumer."

(C) In case of any conflict between the provisions of sub-para(A) and sub-para(B), the Himachal Pradesh Electricity Regulatory Commission (Recovery of Expenditure for Supply of Electricity) Regulations, 2012 shall prevail in respect of the matters concerning the arrangements/infrastructure to be provided and for the purpose of giving connection(s) and their metering and billing the provisions contained in sub- para B) above shall prevail.

3.1B On the request of an Association or an owner of the flat or house in an Association or any other consumer, the distribution licensee shall provide a separate connection for supply of electricity for Electric Vehicle charging system as per relevant applicable provisions. "

7. Amendment of para 3.3. In para 3.3 of the Principal Code, in sub-para 3.3.1, in clause (i), for the words, brackets and figure "three (3) working days", the words, brackets and figure "forty eight (48) hours" shall be substituted.

8. Amendment of para 3.5. In para 3.5 of the Principal Code, after sub-para 3.5.1, the following proviso shall be inserted, namely:-

"Provided that no test report shall be required in cases of transfer of title/ change of name of a deceased consumer. The Licensee shall devise, and make available on its website, a simple application/ agreement format for this purpose within 30 days of its publication in the official gazette."

9. Amendment of para 3.10. In para 3.10 of the Principal Code, in sub-para 3.10.1, after clause (e), the following new clause (f) shall be added, namely:-

“(f) Non compliance of distribution performance standards specified under this chapter shall attract the provisions of Schedule appended to the Himachal Pradesh Electricity Regulatory Commission (Distribution Performance Standards) Regulation, 2010 as amended from time to time.”

10. Amendment of para 4.4. In para 4.4 of the Principal Code-

- (i) after sub-para 4.4.2(a), the following proviso shall be inserted, namely:-

“Provided that in case of complaint by a consumer regarding meter reading not being commensurate with his consumption of electricity, distribution licensee shall install an additional meter within five days from the date of receipt of the complaint, to verify the consumption, for a minimum period of three months.”; and

- (ii) in sub-para 4.4.8, after clause(ii), of the following proviso shall be inserted, namely:-

“Provided that in case of meters where error in recorded energy is due to wrong CT/PT connections or inputs there from, wrong multiplication factor, calculation mistakes etc. the accounts of consumer will also be overhauled in terms of sub-para 4.4.8 (ii) above.”.

11. Amendment of para 5.2. In para 5.2 of the Principal Code, 2009-

- (i) in sub-para 5.2.1.4, for the words “every month”, the words “a day” shall be substituted, and thereafter, the following sub-paras shall be inserted, namely:-

“5.2.1.4.1 After the installation of smart meters, no penalty shall be imposed on the consumer, based on the maximum demand recorded by the smart meter, for the period before the installation date.

5.2.1.4.2 In case maximum demand recorded by the smart meter exceeds the Sanctioned Load in a month, the bill, for that billing cycle, shall be calculated based on the actual recorded maximum demand and consumers shall be informed of this change in calculation through Short Message Service or mobile application:

Provided that the revision of the Sanctioned Load, if any, based on the actual recorded maximum demand shall be as under:-

- (a) *in case of increase in recorded maximum demand, the lowest of the monthly maximum demand, where the recorded maximum demand has exceeded the sanctioned load limit at least three times during a*

financial year, shall be considered as the revised Sanctioned Load, and the same shall be automatically reset from the billing cycle in next financial year. The consumers shall be informed of this revision in Sanctioned Load through Short Message Service or mobile application. The applicable charges for such additional contract demand/sanctioned load shall be recovered as per the relevant applicable Regulations; and

(b) in case of reduction of maximum demand, the revision of sanctioned load shall be done as per the relevant applicable Regulations.”; and

(ii) after sub-para 5.2.9.2, the following new sub-para 5.2.9.2A shall be inserted, namely:-

“5.2.9.2A. In case consumers covered under single part tariff is provided with Smart Meters and are not covered under prepayment mode, the bills shall be sent through e-mail and intimation in this regard shall also be sent through SMS or through any other electronic mode. The bills sent through e-mail, for which intimation has also been sent through SMS, to such consumers shall be considered as delivered.”.

12. Amendment of para 7.1. In para 7.1 of the Principal Code, 2009-

(i) in sub-para 7.1.1, after clause (h), the following new clause (i) shall be inserted, namely:-

“(i) in case of default at the end of the consumer to switch over to standard supply voltage {clause (a) of sub-para 2.1.6.1(A) }.”; and

(ii) in sub- para 7.1.2, after 2nd proviso, the following new proviso shall be inserted, namely:-

“Provided further that in case of Smart Pre-payment meters the disconnection of the consumer shall not be considered as temporary disconnection if the balance in consumer’s account is exhausted and supply is restored on recharge by the consumer within a period of seven days from the date of exhaustion of its balance amount. The reconnection charges shall not be leviable and the fourth proviso below shall not be applicable in the instant case. However, this shall not be applicable in case disconnection is done as per provisions of clause (b) to (i) of sub-para 7.1.1, where the connection shall be disconnected through system as well as physically:”.

By order of the Commission

Sd/-
Secretary