



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 21/2025

M/s Classic Engineering Works, Plot No.104, Phase-III, Industrial Area, Sansarpur Terrace, Tehsil Jaswan, District Kangra (HP).

-Complainant

Vs

1. The Executive Director (Pers.), HPSEBL, Vidyut Bhawan, Shimla-171004.
2. The Sr. Executive Engineer, Elect. Div, HPSEBL, Dehra, Tehsil Dehra, District Kangra (HP).
3. The Assistant Engineer, M&T Sub-Division, HPSEBL, Banikhet, Teh. Dalhousie, Distt. Chamba (HP).
4. The Assistant Engineer, Electrical Sub-Division HPSEBL, Sansarpur Terrace, Tehsil Jaswal, District Kangra (H.P.)

-Respondents

Dated: 07/07/2025

Present for:

The Complainant: - Sh. Atharv Sharma, Advocate,

The Respondents: -Sh. Kamlesh Saklani, Under Sectt. Law

-Sh. Rajesh Kashyap, Advocate

Order (Last Heard 07/07/2025)

Case called, the matter was heard for admissions. The Id. Counsel for complainant submitted the proof of having deposited 50% of the disputed amount with the Respondents which was also confirmed by the Id. Counsel for Respondents.

The complainant has also filed an Application under Regulation 36(1) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 and prayed for restraining the Respondent Board from disconnecting the electricity supply during the pendency of the complaint. The prayer granted, further, after listening both the parties during admission hearing.

After listening to both the parties, the matter was admitted to the extent of initiation of proceedings. The Respondent Board is directed to submit reply on or before 19.07.2025 with a copy of reply to the Complainant and Rejoinder if any, may be submitted by the Complainant immediately thereafter the submission of the reply by the Respondent Board. **The concerned Assistant Engineer is directed to appear in the court room along with the relevant record to avoid any misconception during the course of deliberations /arguments and to facilitate counsel thereof as high stake is involved. Any lapse shall attract onus on individual.**

Accordingly, the case is listed for final argument on 24/07/2025 at 12 PM. or immediately thereafter, subject to the submission of above documents. The order is also placed at site as well as conveyed telephonically for the convenience of concerned.



No. HPEO/ (Case No. 21/2025)/2024-25- 668-72

[Signature]
Electricity Ombudsman 07/07/2025

Dated: 07/07/2025