



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Review Application No.25/2025
in
Original Complaint No. 10 /2025

M/s Aqua Vitoe Laboratories, Plot No. 4, Village Kunjhal, Near Jhar Majri, Tehsil Baddi, Distt. Solan- 173205

– Complainant

Vs

1. The Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004
2. Sr. Executive Engineer, Electrical Division, HPSEBL, Baddi Distt. Solan-173205(H.P)
3. Assistant Executive Engineer, Electrical Sub-Division, HPSEBL, Barotiwala, Distt. Solan-174103(H.P)

- Respondent

Dated: 16/09/2025

Present for:

The Complainant: - Sh. Rakesh Bansal, Authorized Representative
Sh. Manik Sethi, Advocate
Sh. Tawarsu, Advocate

The Respondents: - Sh. Kamlesh Saklani, Under Sectt. Law
- Er. Vidur, AEE, ESD Engineer Barotiwala

Order (Last Heard-04/09/2025)

Case called, the matter was heard. The Respondent Board submitted reply on 16.09.2025 in the court room and which was taken on record. The Complainant Representative and the ld. counsel for Complainant did not submit any Rejoinder rather preferred oral arguments. The counsel for Respondents and concerned Assistant Engineer appeared in the Court room along with the record and with the mutual Conesus of both the parties, the final arguments were conducted.

The deliberations made by the Assistant Engineer representing Respondent Board and participation in discussions were appreciable. Both ld. Counsel for Respondent Board, Assistant Engineer appeared as Respondent and the ld. Counsel for Complainant advanced their arguments to the brim. After hearing both the parties at length, the arguments were concluded and order reserved.

The order is also placed at site as well as conveyed telephonically for the convenience of concerned.

Given under my hand and seal of this office.



[Signature]
16/09/25
Electricity Ombudsman

No. HPEO/ (Case No. 25/2025)/2024-25- 821-24

Dated: 16/09/2025