



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 36/2025

M/s Valco Industries Ltd.(Unit-II), Village Katha, P.O. Baddi District Solan-173205 (H.P)

- Complainant

Vs

1. The Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004
2. Sr. Executive Engineer, Electrical Division, HPSEBL, Baddi Distt. Solan-173205(H.P)
3. The Assistant Executive Engineer, Electrical Sub-Division, HPSEBL, Baddi , Distt. Solan-173205 (H.P)

-Respondents

Order

M/s Valco Industries Ltd.(Unit-II). have filed an Application under Regulation 28(1)(b) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013, received and registered on 30/09/2025 against the final Order dated 28/03/2025 passed by the Consumer Grievance Redressal Forum at Kasumpti in Complaint No. 1454/202404/05. As per record the Complainant has supplied the copies of representation to all respective respondents.

As per further scrutiny of record, the Complainant has not submitted the proof of having deposited 50% of the disputed amount with the Respondents which shall be discussed along with other prayers during admission hearing, being mandatory in terms of Regulation 33 (1)(g) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 **towards Limitation / pre-condition for entertaining the complaint.**

The complainant has also filed an Application under Regulation 36(1) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 and prayed for ad-interim ex-parte stay for restraining the Respondent Board from disconnecting the electricity supply to the premises of the Complainant. **In the public interest, prayer granted till the date of admissions and may continue after listening both the parties during admission hearing.**

The Complainant has also filed an Application for condonation of delay in filing under Regulation 33(1)(f) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013, which shall also be granted only after listening both the parties during admission hearing in the court room.

The case is listed for admission hearing on 15/10/2025 at 12 PM. or immediately thereafter. The order is also placed at site as well as conveyed telephonically for the convenience of concerned.



Given under my hand and seal of this office.

[Signature]
03/10/2025
Electricity Ombudsman

No. HPEO/(Case No. 36/2025)/2024-25- 908-11

Dated: 03/10/2025