



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 36/2025

M/s Valco Industries Ltd. (Unit-II), Village Katha, P.O. Baddi District Solan-173205 (H.P)

– Complainant

Vs

1. The Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004
2. Sr. Executive Engineer, Electrical Division, HPSEBL, Baddi Distt. Solan-173205(H.P)
3. The Assistant Executive Engineer, Electrical Sub-Division, HPSEBL, Baddi, Distt. Solan-173205 (H.P)

-Respondents

Dated: 15/10/2025

Present for:

The Complainant: - Sh. Rakesh Bansal, Authorized Representative

The Respondents: -Sh. Kamlesh Saklani, Under Sectt. Law

-Sh. Rajesh Kashyap, Advocate

- Er. Saurv Dhiman, AEE, ESD, Baddi

Order (Last Heard-30/09/2025)

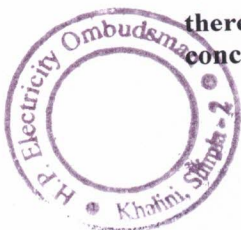
Case called, the matter was heard for admissions. Both the parties were given due opportunity to have discussions at first on the Application filed by the Complainant for condonation of delay under Regulation 33(1)(f) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013. The matter could not be admitted as the Id. Counsel for Respondents prayed for some time for filing reply on the said Application for condonation, being exorbitant delay with reference to the date of order dt. 28/03/2025 passed by the Consumer Grievance Redressal Forum at Kasumpti in Complaint No. 1454/202404/05. Considering this as genuine, the prayer granted. The Respondent Board is directed to file reply positively by 27.10.2025.

Subsequently, the issue related to submission of proof of having deposited 50% of the disputed amount with the Respondents shall be discussed thereafter before admissions, being one of the mandatory conditions in terms of Regulation 33 (1)(g) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 **towards Limitation / pre-condition for entertaining the complaint.**

The complainant has also filed an Application under Regulation 36(1) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 and prayed for ad-interim ex-parte stay for restraining the Respondent Board from disconnecting the electricity supply to the premises of the Complainant. **In the public interest, further allowed till admissions and may continue after listening both the parties during admission hearing.**

The case is listed for admission hearing on 30/10/2025 at 12 PM. or immediately thereafter. The order is also placed at site as well as conveyed telephonically for the convenience of concerned.

Given under my hand and seal of this office.




Electricity Ombudsman

No. HPEO/(Case No. 36/2025)/2024-25- 958-6/

Dated: 15/10/2025