



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
 Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 36/2025

M/s Valco Industries Ltd. (Unit-II), Village Katha, P.O. Baddi District Solan-173205 (H.P)

– Complainant

Vs

- 1. The Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004**
- 2. Sr. Executive Engineer, Electrical Division, HPSEBL, Baddi Distt. Solan-173205(H.P)**
- 3. The Assistant Executive Engineer, Electrical Sub-Division, HPSEBL, Baddi , Distt. Solan-173205 (H.P)**

-Respondents

Dated: 30/10/2025

Present for:

The Complainant: - Sh. Tawarsu, Advocate

The Respondents: -Sh. Kamlesh Saklani, Under Sectt. Law

-Sh. Rajesh Kashyap, Advocate

- Sh. Tara Chand, JOA, IT

Order (Last Heard-15/10/2025)

Case called, the matter was heard for admissions. The Id. Counsel for Respondents submitted reply in the Court room on the Application filed by the Complainant seeking condonation in compliance to this court's order dt. 15/10/2025 and the same was taken on record. However, the matter could not be admitted due to inability of the Authorized Representative for Complainant to attend the court owing to unavoidable circumstances, conveyed through e-mail which was also taken on record. However, the Id. Counsel for Complainant appeared in the Court on behalf of the Complainant prayed for adjournment. Prayer granted considering reasons as conveyed by the Authorized representative as genuine and further fixed for admission hearing on 11.11.2025.

Subsequently, the issue related to submission of proof of having deposited 50% of the disputed amount with the Respondents shall be discussed thereafter before admissions, being one of the mandatory conditions in terms of Regulation 33 (1)(g) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 **towards Limitation / pre-condition for entertaining the complaint.**

The complainant has also filed an Application under Regulation 36(1) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 and prayed for ad-interim ex-parte stay for restraining the Respondent Board from disconnecting the electricity supply to the premises of the Complainant. **In the public interest, further allowed till admissions.**

The case is listed for admission hearing on 11/11/2025 at 12 PM. or immediately thereafter. The order is also placed at site as well as conveyed telephonically for the convenience the of concerned.

Given under my hand and seal of this office.



Electricity Ombudsman

No. HPEO/(Case No. 36/2025)/2024-25-

982-85

Dated: 30/10/2025