



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 42/2025

**M/s Tesna Tech Pvt. Ltd. Plot No.8 Industrial Area, Katha Bhatolikalan P.O.Baddi,
Distt. Solan, HP-173205**

– Complainant

Vs

- 1. The Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004**
 - 2. Sr. Executive Engineer, Electrical Division, HPSEBL, Baddi Distt. Solan-173205(H.P)**
 - 3. Assistant Executive Engineer, Electrical Sub-Division, HPSEBL, Barotiwala-174103**
- Respondents**

Order

M/s Tesna Tech Pvt. Ltd. have filed an Application under Regulation 28(1)(b) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013, received on 20/11/2025 and registered on 21/11/2025 against the final Order dated 28/10/2025 passed by the Consumer Grievance Redressal Forum at Kasumpti in Complaint No. 1453/202508/26. As per record the Complainant has supplied the copies of representation to all respective respondents. The matter shall be admitted only after listening both the parties.

The case is listed for admission hearing on 27/11/2025 at 12 PM. or immediately thereafter. The order is also placed at site as well as conveyed telephonically for the convenience of concerned.

Given under my hand and seal of this office.



No. HPEO/(Case No. 42/2025)/2024-25-1090-23

Electricity Ombudsman

Dated: 22/11/2025