



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 41/2025

M/s Hotel Shyam Regency, Near Petrol Pump, Radiana, Subathu, District Solan-173212

– Complainant

Vs

1. The Addl. Superintending Engineer, Electrical Division, HPSEBL, Solan , Distt. Solan- 173212

2. The Assistant Engineer (E), Elect. Sub-Div., HPSEBL, Subathu, District Solan-173212

– Respondents

Date: 27/11/2025

Present for:

The Complainant: - Sh. Virender Gupta.

The Respondents: -Sh. Rajesh Kashyap, Advocate

-Er. Dinesh Thakur, AEE, ESD, Subathu.

- Er.Ved Parkash, JE, AEE, ESD, Subathu

- Sh. Mahender Lal, Sr. Assistant

Order (Last Heard-27/11/2025)

Case called, the matter was heard. The Complainant has furnished the requisite filing fee as per Regulation 32 (2) and also ensured the service of copies of representation to the concerned parties.

After listening to both the parties, the matter was admitted in terms Regulation 33 (1)(f) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 in the public interest to the extent of initiation of proceedings. The Respondent Board is directed to submit reply on or before 12/12/2025 with a copy of reply to the Complainant and Rejoinder if any, may be submitted by the Complainant positively by 17/12/2025, after the submission of the reply by the Respondent Board. **The concerned Assistant Engineer is directed to appear in the court room along with the relevant record to avoid any misconception during the course of deliberations /arguments and to facilitate counsel thereof. Any lapse shall attract onus on individual.**

Accordingly, the case is listed for final arguments on dated 22/12/2025 at 12:00 P.M or Immediately thereafter subject to submission of above documents. Also, in default of your appearance on the said date and time fixed, the case shall be proceeded ex-party.

The order is also placed at site as well as conveyed telephonically for the convenience of concerned.

Given under my hand and seal of this office.

No. HPEO/(Case No. 41/2025)/2024-25-1043-45



Electricity Ombudsman
Dated: 27/11/2025