



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 41/2025

M/s Hotel Shyam Regency, Near Petrol Pump, Radiana, Subathu, District Solan-173212
– Complainant

Vs

- 1. The Addl. Superintending Engineer, Electrical Division, HPSEBL, Solan, Distt. Solan-173212**
 - 2. The Assistant Engineer (E), Elect. Sub-Div., HPSEBL, Subathu, District Solan-173212**
- Respondents**

Date: 22/12/2025

Present for:

The Complainant: - Sh. Virender Gupta.

The Respondents: -Sh. Rajesh Kashyap, Advocate
-Er. Dinesh Thakur, AEE, ESD, Subathu.
- Er.Ved Parkash, JE, AEE, ESD, Subathu
- Sh. Mahender Lal, Sr. Assistant

Order (Last Heard-27/11/2025)

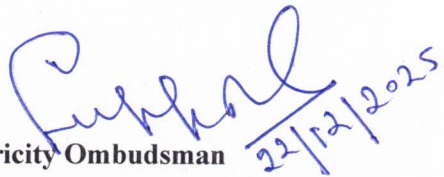
Case called, the matter was heard. The Respondent Board submitted reply on 12.12.2025 and subsequently, the Authorized Representative also submitted Rejoinder on dt. 22.12.2025 in the Court Room which were taken on record. The counsel for Respondents and concerned Assistant Engineer appeared in the Court room along with the record and with the mutual Conesus of both the parties, the final arguments were conducted.

During Arguments, the concerned Assistant Engineer submitted in the Court, the test result report dated 19.12.2025 of M&T Division, HPSEBL, Solan of HT meter along with CT connections of M/s Shyam Regency Subathu which was taken on record. After advancing the Arguments at length, both the parties were asked to submit status report of Instantaneous Energy and Active Power Energy for the period w.e.f. 08/2025 to 12/2025 to ascertain the trend of bills raised by the Respondent. The same was submitted duly signed by the concerned Assistant Engineer, HPSEBL, Subathu Solan, the Id. Counsel for Respondents and the authorized representative for the complainant which was taken on record for further analysis.

The deliberations made by the Assistant Engineer representing Respondent Board and participation in discussions were appreciable. Both Id. Counsel for Respondent Board, Assistant Engineer appeared as Respondent and the Authorized Representative for Complainant advanced their arguments to the brim. After hearing both the parties at length, the arguments were concluded and order reserved.

The order is also placed at site as well as conveyed telephonically for the convenience of concerned.

Given under my hand and seal of this office.


Electricity Ombudsman

No. HPEO/(Case No. 41/2025)/2024-25- 1074-76

Dated: 22/12/2025