



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 44/2025

M/s Orissa Metaliks Pvt. Ltd. Village and P.O (Damtal) Tehsil Indora Kangra Distt. Kangra. Pin-176403

– Complainant

Vs

1. The Executive Director (Pers.), HPSEBL, Vidyut Bhawan, Shimla-171004.
 2. The Assistant Engineer, Electrical Sub-Division, HPSEBL, Damtal, District Kangra HP.
- Respondents

Date: 22/12/2025

Present for:

The Complainant: - Sh. Dalip Kumar, Authorized Representative

The Respondents -Sh. Kamlesh Saklani, Under Secy. Law

-Sh. Rajesh Kashyap, Advocate

Order (Last Heard-22/12/2025)

Case called, the matter was heard. The Id. Counsel for Complainant could not convince the Court regarding the deposit of 50% disputed amount as assessed by Consumer Grievance Redressal Forum at Kasumpti. However, being mandatory in terms of Regulation 33 (1)(g) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 **towards Limitation / pre-condition for entertaining the complaint**, the Id. Counsel for Complainant was directed to submit proof of deposit of 50% of the disputed amount with the Respondents in the next date of hearing.

However, restraining the Respondent Board from disconnecting the electricity supply to the premises of the Complainant **till admissions, was kept continued in the public interest.**

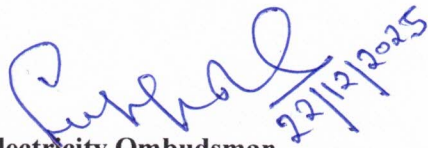
The matter is admitted to the extent of initiation of proceedings subject to submission of above mandatory requirements as well as apprising this Court *through Affidavit* regarding Nil pendency of applications related to instant matter before any competent Court of Law, in the next date of hearing.

Accordingly, the matter is listed for final arguments on dated 07.01.2026 at 12:00 PM or immediately thereafter with directions to the Respondent Board to submit reply positively by 02.01.2026 and Rejoinder if any by the complainant thereafter. *The concerned Assistant Engineer is directed to appear in the court room along with the relevant record to avoid any misconception during the course of deliberations /arguments and to facilitate counsel thereof as high stake is involved. Any lapse shall attract onus on individual.*

Non-adherence to above mandatory prerequisites, the matter may be disposed as dismissed.

The order is also placed at site as well as conveyed telephonically for the convenience of concerned.

Given under my hand and seal of this office.


Electricity Ombudsman

No. HPEO/(Case No. 44/2025)/2024-25- 1071-73

Dated: 22/12/2025