



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002

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In the matter of:

Complaint No. 44/2025

M/s Orissa Metaliks Pvt. Ltd. Village and P.O (Damtal) Tehsil Indora Kangra Distt. Kangra. Pin-176403

- Complainant

Vs

1. The Executive Engineer, Electrical Division, HPSEBL, Indora, Distt. Kangra-176401.
2. The Assistant Engineer, Electrical Sub-Division, HPSEBL, Damtal, District Kangra HP.-176403

-Respondents

Date: 07/03/2026

Present for:

The Complainant: - Sh. Amarnath Chaudhary, Advocate
 - Sh. Sreevatsh Sekhsaria, Advocate
 - Sh. Vikas Chandar, Sr. Managar

The Respondents: - Sh. Kamlesh Saklani, Under Secy. Law
 - Sh. Rajesh Kashyap, Advocate
 - Er. Virender Dadhwal, AE, ESD, Damtal.
 - Sh. Pankaj Pathania, JOA (IT), ESD, Damtal.

Order (Last Heard-07/01/2026)

Case called, the matter was heard. The Id. Counsel for Respondents at the very outset prayed for dropping the name of Executive Director (Pers.), being a non-necessary party instead placing the name of **Sr. Executive Engineer, Electrical Division, HPSEBL, Indora, Distt. Kangra(HP)** being associated with the case. After discussing the matter with the counsel for Complainant, prayer granted.

The Id. Counsel for Complainant could not even submit proof of deposit of 50% of the disputed amount with the Respondents as directed by this court's order dt. 12/12/2025 and subsequent order dt.07.01.2026 and further on preliminary arguments conducted on this aspect during hearing on dt. 07.03.2026, could not convince this court on this mandatory requirement of **Limitation / pre-condition for entertaining the complaint in terms of regulation 33 (1)(c) & 33(1)(g) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013.**

The Id. Counsel for Complainant also could not convince and update this court regarding status of withdrawal of case which was reported to be pending adjudication before the Hon'ble High Court as informed in earlier hearings conducted in this court. It has been observed that the Complainant till date by not giving compliance to the directions of this court issued vide order dt. 12.12.2025 & 07.01.2025, respectively on **Limitation / pre-condition**, even surpassed the time limitation as prescribed in terms of **Regulation-37(2).**

On vigorous prayer made by the Id. Counsel for Complainant to give assurance on compliance on the above stated provisions regarding 50% deposit as well as withdrawal status of case if any pending adjudication before the Hon'ble High Court, the prayer granted as a **last opportunity** in the public interest with further directions, **failure to furnish the above prerequisites, the matter shall be disposed as dismissed with liberty to the Complainant to file afresh after furnishing the same as the sufficient time in terms of Regulation- 37(2) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 stands granted to the Complainant.**

In view of above, failure to furnish the same till date, **the admission is still kept on hold till next date of hearing, as a last opportunity.** However, the directions to restrain the Respondent Board from disconnecting the electricity supply to the premises of the Complainant **are kept sustained till confirmation of Admissions, in the public interest and further course of directions in this regard shall be imparted thereafter.**

The Respondents submitted reply on dt. 19.12.2025 on the main Representation as well as on the Application seeking exemption from pre-deposit which were taken on record.

Accordingly, the Complainant is directed to furnish all above pre-requisites before next date of hearing to facilitate confirmation of Admission which is kept on hold and thereafter final arguments in the matter on the same day to curb further delay.

The Assistant Engineer is directed to appear in the court room along with the relevant record to avoid any misconception during the course of deliberations /arguments which are subject to above and to facilitate counsel thereof as high stake is involved. Any lapse shall attract onus on individual.

In view of above the matter is listed for Admission/final arguments on dated 18.03.2026 at 12:00 PM or immediately thereafter with further directions to the complainant to submit Rejoinder if any.

The order is also placed at site as well as conveyed telephonically for the convenience of concerned.

Given under my hand and seal of this office.

Electricity Ombudsman

Dated: 07/03/2026

No. HPEO/(Case No. 44/2025)/2025-26-

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