



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTAL COMPLEX, SHIMLA-171002
 Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 44/2025
M/s Orissa Metaliks Pvt. Ltd. Village and P.O (Damtal) Tehsil Indora Kangra Distt. Kangra. Pin-176403
– Complainant

Vs

1. The Executive Engineer, Electrical Division, HPSEBL, Indora, Distt. Kangra-176401.
 2. The Assistant Engineer, Electrical Sub-Division, HPSEBL, Damtal, District Kangra HP.-176403
- Respondents**

Date: 18/03/2026

Present for:

The Complainant:

- Sh. Amarnath Chaudhary, Advocate
- Sh. Aman Sood, Advocate
- Sh. Vikas Chandar, Sr. Manager

The Respondents:

- Sh. Kamlesh Saklani, Under Secy. Law
- Sh. Rajesh Kashyap, Advocate
- Er. Virender Dadhwal, AE, ESD, Damtal.
- Sh. Pankaj Pathania, JOA (IT), ESD, Damtal.

Order (Last Heard-07/03/2026)

Case called, the matter was heard. At the very outset, the matter was discussed regarding present status of deposit of 50% of the disputed amount with the Respondents in terms of Regulation 33(1)(c) & 33(1)(g) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 on Limitation/pre-condition for entertaining the complaint, as directed by this Court's order dt. 12/12/2025 and subsequent orders dt.07.01.2026, 07.03.2026 respectively. The Id. Counsel for Complainant substantiated by submitting Supplementary Affidavit which was taken on record and apprised the Court that the bill issued for the month of January, 2026 by HPSEBL has reflected an adjustment of Rs.99,46,600/- from the existing security, thereby substantially reducing the security deposit position reflected in the consumer ledger.

After listening to above averments of Id. Counsel for Complainant as per above Supplementary Affidavit, this authority could observe the austerity of the contentions and in terms of Regulation 34 on 'Promotion of Settlement by Conciliation', gave an opportunity to both the parties to have open discussion on this adjustment in the Court Room. After having long discussions of half an hour, both Assistant Engineer appeared as Respondents and Id. Counsel for Respondents, prayed for allowing scrutiny of the record/ ledger at Division/Sub-Divisional Level so as to have final view of the said adjustments as submitted by the Id. Counsel for Complainant through Supplementary Affidavit.

Considering above prayer as genuine, granted in the interest of justice, with further directions to examine the issue at Divisional Level in the presence of one Representative from Complainant side. The Respondent Board is further directed to submit the reply on Supplementary Affidavit on or before 25.03.2026 to facilitate this Court to have judicious view on the contentions on abrupt adjustments made by the Respondents.

The Id. Counsel for Complainant further apprised regarding the pendency status of case before Hon'ble High Court on the coercive action and ensured this Court regarding withdrawal of same before next date of hearing. He further prayed for necessary directions to restrain the Respondent Board from disconnecting the electricity supply to the premises of the Complainant. Prayer granted till Admissions which is still on hold in the public interest and further course of directions in this regard shall be imparted thereafter.

In view of above pendency to furnish the prerequisites till date, the admission is still kept on hold till next date of hearing. Accordingly, both Respondents and the Complainant are directed to furnish all above pre-requisites before next date of hearing to facilitate confirmation of Admission and thereafter final arguments in the matter on the same day to curb further delay.

The Sr. Executive Engineer is directed to comply with the above directions after examining the said adjustments from record and submit the factual status through an Attested Affidavit, during the next date of hearing with further directions to appear in the Court along with concerned Assistant Engineer with relevant record to avoid any misconception during the course of deliberations /arguments and to facilitate counsel thereof as high stake is involved. Any lapse shall attract onus on individual.

The Reply submitted by the Respondents on dt. 19.12.2025 is kept on record until above mandatory requirements are furnished.

In view of above the matter is listed for Admission/final arguments on dated 04.04.2026 at 12:00 PM or immediately thereafter with further directions to the complainant to submit Rejoinder if any thereof subject to above.

The order is also placed at site as well as conveyed telephonically for the convenience of concerned.

Given under my hand and seal of this office.

Electricity Ombudsman

Dated: 18/03/2026

No. HPEO/(Case No. 44/2025)/2025-26-

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