



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 12/2023

**M/S Kusum Gupta & Associates Through Sh. Chander Prakash Gupta, S/O Sh. Murari Lal Gupta,
o/o Village Nagli, Oachghat, Tehsil & District Solan, HP-173223 - Complainant**

Vs

- 1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004**
 - 2. The Sr Executive Engineer, Electrical Division, HPSEB Ltd, Solan, District Solan, HP-173212**
 - 3. The Assistant Executive Engineer (E), Electrical Sub-Division No. 3, HPSEBL, Solan, District Solan, HP-173212**
- Respondents**

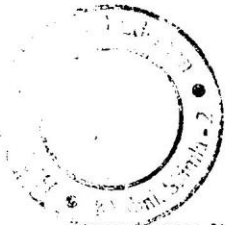
Interim Order

M/S Kusum Gupta & Associates Through Sh. Chander Prakash Gupta, S/O Sh. Murari Lal Gupta, o/o Village Nagli, Oachghat, Tehsil & District Solan, HP-173223 had filed an application, received & registered on 27/04/2023, under provisions of Regulation 28 (1) (b) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 against the final Orders passed by the Consumer Grievance Redressal Forum (CGRF) at Kasumpti on dated 29/03/2023 in Complaint No. 1413/4/22/36, dated 20/12/2022. Copy of the Complaint has also been sent by post to the Respondents on 27/04/2023.

The Complainant have now provided proof of having deposited total 50% of the disputed amount. The Respondents are directed to file their reply **duly supported by attested affidavit** on or before 19/05/2023 positively. The case is listed for admission hearing on 20/05/2023 at 12:00 PM or immediately thereafter.

The direction passed vide Interim Order dated 27/04/2023 to the Respondents regarding not to take any coercive action on disconnection of electricity connection of the Complainant's premises during the pendency of the present Complaint with this Appellate Forum shall remain effective.

Given under my hand and seal of this office.



No. HPEO/(Case No. 12/2023)/2023-24- 1069-72

Lupte
Electricity Ombudsman
Dated: 04/05/2023