



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 19/2023

M/S Ind-Sphinx Precision Ltd. 1, Taksal Road, Kasauli Marg Parawanoo distt. Solan HP 173220
- Complainant

Vs

- 1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004**
 - 2. The Sr Executive Engineer, Electrical Division, HPSEB Ltd, Parwanoo, District Solan, HP-173220**
 - 3. The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEBL, Parwanoo, District Solan HP-173220**
- Respondents

Dated: 30/10/2023 at (12:00 PM)

Present for:

The Complainant: Sh. Rakesh Bansal, authorized Representative

The Respondents: Sh. Kamlesh Sakhlani Under Sectt. Law

Sh. Rajesh Kashyap, Advocate

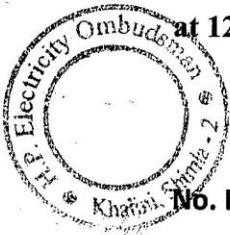
Order

(Last heard on 16/10/2023)

Case called, heard both the parties. The Arguments could not be conducted as the Respondent Board could not submit the reply as per this court order dated 16/10/2023 and prayed for another weeks' time for submission of reply. As a special request, last opportunity was granted for submission of reply with in weeks' time and subsequent rejoinder if any by the Complainant thereof.

It was also decided during the course of hearing that the Respondent Board shall not rely upon the earlier reply submitted before Consumer Grievance Redressal Forum at Kasumpti in the said case, as discussed in the last hearing on 16/10/2023 and shall submit fresh reply what so ever the case may be, as this practice may not be fruitful in legitimate disposal and may put embargo in the process of prudent response to the rejoinders in many cases.

After listening to both the parties, the matter is **listed for final Arguments on 30/11/2023 at 12:00 PM or immediately thereafter subject to submission of above documents thereof.**



No. HPEO/(Case No. 19/2023)/2023-24-1685-88

[Signature]
30/10/23
Electricity Ombudsman
Dated: 30/10/2023