



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 04/2025

M/s Magbro Healthcare Pvt. Ltd. Village Messa Tibba, P.O. Manjholi, Nalagarh-174101(H.P)

-Complainant

Vs

1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004.
2. Sr. Executive Engineer, Electrical Division, HPSEBL, Nalagarh-174101. HP.

The Assistant Engineer (E), Electrical Sub-Division-I HPSEBL, Nalagarh-174101

-Respondents

Present for:

The Complainant: -Sh. Manik Seith, Advocate

- Sh.Rakesh Bansal, Authorized Representative

The Respondents: -Sh. Kamlesh Saklani, Under Sectt. Law

-Sh. Rajesh Kashyap, Advocate

- Sh.Praveen Kumar, Sr. Assistant ESD, Nalagarh

Order

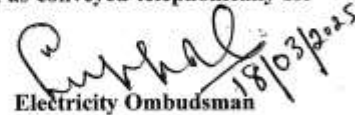
Case called, the matter was heard on 18/03/2025. As per record the Complainant had also submitted the proof of having deposited 50% of the disputed amount with the Respondents and also annexed receipts of the copies of representation supplied to all respective respondents which was confirmed in the court room.

The complainant had also filed an Application under Regulation 36(1) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 and prayed for restraining the Respondent Board from disconnecting the electricity supply to the premises of the Complainant as well as stay the demand notice dt.23.08.2024 during the pendency of the complaint. The prayers granted to the extent of restraining the Respondent Board from disconnecting the electricity supply to the premises of the Complainant after listening to both the parties. The matter was admitted only to the extent of initiation of proceedings.

The Respondent Board also submitted reply on dt.18/03/2025 and Complainant is directed to submit Rejoinder if any within weeks' time.

Accordingly, the case is listed for final arguments on 07/04/2025 at 12 PM. or immediately thereafter. The order is also placed at site as well as conveyed telephonically for the convenience of concerned.

Given under my hand and seal of this office.


Electricity Ombudsman

No. HPEO/ (Case No. 04/2025)/2024-25- 317-19

Dated: 18/03/2025